NOTICE

TELECOMMUNICATIONS ADVISORY BOARD

MEETING RESCHEDULED

The April 11, 2016, meeting of the City of Highland Telecommunications Advisory Board has been cancelled due to lack of a quorum. The meeting has been rescheduled for Wednesday, April 13, 2016, at 7:00pm in the Council Chambers at City Hall, 1115 Broadway, Highland. This meeting is open to the public.

Anyone requiring ADA accommodations to attend this public meeting, please contact Dylan Stock, ADA Coordinator, by 5:00 PM on Tuesday, April 12.

The agenda for the April 13 meeting is attached.

AGENDA and NOTICE OF MEETING

CITY OF HIGHLAND

TELECOMMUNICATIONS ADVISORY BOARD

CITY HALL

1115 BROADWAY

MONDAY, APRIL 11, 2016

7:00 PM

Call to order

Minutes:

- A. Approval of Minutes of the January 2016 Regular Session of the Telecommunications Advisory Board
- B. Reports:
 - a. List of Customer Sign Up and Installs
 - i. Triad, Steve Schmitt, McDonalds, Walmart
 - ii. Bradford Bank
 - b. Financials
 - c. Update on construction
 - d. Reseller ordinance
- C. Ordinance to increase product charges on video and Internet
- D. Broadband Conference Report
- E. Process Discussion Jon Boulanger
 - a. After hours call out and bill process improvement
 - b. Spot audit process
 - c. Inventory Return process
 - d. On-line payment process
 - e. Next step, organizational management software

Adjournment